

Platinum Tools Warranty Information:

Skywalker will assist with Platinum Tools warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Platinum Tools guarantees that its products will be free of all defects in material and workmanship. This warranty extends for a period of 12 months for the Platinum Tools test equipment from the date of manufacture or proof-of-purchase. All products deemed defective under this warranty will be repaired or replaced at Platinum Tools' discretion. No further warranties either implied or expressed will apply, nor will responsibility for operation of this device be assumed by Platinum Tools.

Contact Information:

Platinum Tools
2450 Turquoise Circle
Newbury Park, CA 91320
Support Phone Number: 800-749-5783
Email: info@platinumtools.com

Process for obtaining RMA

To submit a Return Merchandise Authorization request form go to:
<https://www.platinumtools.com/rma-request/>